

# AVDYL DINAJ

## CONTACT

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## SKILLS

- Java
- MySQL Databases
- Android Development
- Problem Solving Techniques
- Version Control (Git)
- HTML, CSS, JavaScript
- Data Security
- Python
- Kali Linux

## LANGUAGES

**Albanian** - Native Language  
**English** - Fluent  
**German** – Advanced

## HOBBIES

Coding  
Chess  
Football  
Reading

## WORK EXPERIENCE

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**Call Center Agent**  
Bambus Group

**July 2023 - October 2023**  
*Pejë, Kosovo*

As a Call Center Agent, I developed great communication and problem-solving skills working both individually and in a team-oriented environment. I showed a great capacity for customer empathy by offering specialized solutions that increased the client loyalty and happiness.

## EDUCATION

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**Bachelor of Computer Science**  
University of Pristina

**In progress**  
*Prishtinë, Kosovo*

Currently in my last year of academic studies, where I gained strong knowledge in many fields of computer science such as software development, networking, databases, data security, computer architecture and artificial intelligence. I have consistently shown academic excellence, achieving high grades and actively participating in numerous projects that showcase my teamwork and leadership skills.

## TRAINING

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Successfully completed a series of comprehensive online courses on Udemy, covering diverse topics such as web development, Python programming, data security, SQL, version control with Git, and ethical hacking techniques.